

WELLER

Truck Parts

Core Return Instructions

The Weller Truck Parts core return program is designed to facilitate an efficient and cost effective way of returning your cores. Following the instructions listed below will insure your core is processed quickly and correctly.

1. Attach the Core Return Tag provided with the remanufactured unit to core.

- For warranty units, obtain a Warranty Repair Authorization (RA#) from your Weller Truck Representative. If you are not sure who your representative is call the Reman Center at 1-800-872-6697 or email warranty@wellertruck.com.

2. Prepare the unit for shipping.

- Drain oil from unit.
- Band, wrap, or strap unit(s) to a pallet.
- Attach a copy of the warranty invoice, core tag or RA# to the unit for identification.

3. Notify Weller Shipping Department when unit is ready for pick up.

- Email corereturn@wellertruck.com or call 1-800-872-6697 Ext. 3794 or 3759
- Provide the following:
 - ◆ Core return tag # or Weller Truck Parts invoice # or the RA# if the unit is a possible warranty
 - ◆ Your contact information
 - ◆ Hours of operation.
- Weller will prepare the bill of lading and schedule your unit to be picked up by a Weller approved carrier.

Thank you for choosing Weller Truck Parts.



Failure to follow these procedures could result in core credit delays and freight charge backs.

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